


Community Hospital

Some Helpful Information Regarding Health Care Billing Procedures



Thank you for choosing Community Hospital for your medical care. If you have any questions or concerns regarding your bill please feel free to contact our partners in the billing office. It is our pleasure to assist you.

**Main Billing Number:
(970) 257-6200**

Insurance Type	Contact Information
Medicare	Suzy (970) 257-6203
Medicaid	Tawyna (970) 257-6208
RMHP (HMO)	Emily (970) 257-6204
Blue Cross/Blue Shield (Anthem) & Workman's Comp	Davina (970) 257-6207
Commercial Insurance (Aetna, PacifiCare, Sloans Lake, Cigna, etc.)	Mary Jane (970) 257-6206
Self Pay	(970) 257-6210
Revenue Cycle Director	Kari (970) 257-6214

Health Care Billing Procedures

What You Can Expect:

Thank you for choosing Community Hospital for your health care needs. We are proud to provide you with service and would like to supply you with some information regarding the billing process that we hope you will find helpful.

We are always happy to answer your questions about the billing process or your personal billing statement. Please feel free to call a Billing Representative listed on the front of this brochure or our general Business Office number, (970) 257-6200.

General Billing Guidelines:

- Within a few days of receiving services at Community Hospital you will receive an Itemized Statement of Services. This is not a bill. **However, it is important that you retain this Statement for your records and reference.**
- If you do not have insurance, or your insurance does not provide you with 100 percent coverage for health care services, you will receive a *Statement of Guest Account* from Community Hospital for any unpaid balances. The time period for receiving the statement can vary from a few weeks to six months dependent on the response we receive from your insurance company.
- You will receive a statement from Community Hospital when your physician uses laboratory services, **even if you did not visit Community Hospital for your testing.** This could be for blood work, urine samples, pap smears, a biopsy, or other samples sent for us to analyze.
- In addition to your hospital statement, **you may receive another bill from a physician for professional fees associated with services such as radiology, pathology, emergency physician services, or anesthesiology.** Physicians in these specialties have staff privileges at Community Hospital but do not work for the hospital and therefore, bill separately.

If you are a patient of Community Hospital and wish to be screened for medical financial assistance, please contact:


Community Hospital
Financial Assistance Department
Monday–Friday
8 a.m.–5 p.m.
(970) 256-6388

The logo for Community Hospital features the name "Community Hospital" in a white serif font, centered within a dark blue rounded rectangular background. Below the text is a horizontal bar composed of several colored segments: blue, orange, green, blue, orange, and green.

Community Hospital

2021 N. 12th Street · Grand Junction, CO 81501
(970) 242-0920 · (800) 621-0926
www.YourCommunityHospital.com

Mktg/Business Office/2010/Billing Explanation

A decorative horizontal bar at the bottom of the page, consisting of a series of colored segments: blue, orange, green, blue, orange, and green.